

Frequently Asked Questions

Why are you merging?

 CareMax Medical Group and IMC Health share the same values of caring for patients. By joining together, we will be stronger and in a better position to take our unique care delivery model to serve even more patients. Our mission is to revolutionize health care in the U.S. and offer the best care model to patients.

Will you be closing any IMC or CareMax medical centers?

 We will continue to grow and expand the number of our medical centers to increase accessibility to quality medical care and services for our patients.
 When we become part of the same team, we will have 26 medical centers with over 52,000 patients with the goal to expand throughout Florida and other parts of the U.S.

Will you be keeping my doctors?

 Yes, current IMC Health and CareMax doctors will remain part of the new CareMax team. New doctors and facilities may also be added as we embark upon expansion.

Will there be any changes in the services that I receive?

 We remain committed to providing the best quality care and services for our patients. We will continue to offer all of the services that our patients have come to love and expect at both IMC and CareMax medical centers.
 This includes all of your physician appointments, as well as additional services including transportation and social support.

If I am a current IMC patient and there is a CareMax medical center closer, can I switch (and vice versa)?

 Once combined, we will have 26 medical centers with the goal to grow throughout Florida and beyond. Patients might find that there is a medical center in a more convenient location and they are welcome to make that change.

Will this affect the cost of treatment or services?

 The cost of treatment and services will not be increased as the result of this merger. We will continue to provide the same level of care and services to all of our patients.

Will the medical centers be changing their names?

All of our medical centers will operate under the CareMax name. Over the
course of the next year, patients will start to see the Caremax name at all of
our facilities. This will not take place overnight, but you can expect to see
new logos, signage, brochures, and additional materials within the next year
or so.

What differences will I see at the medical centers?

• There will be no difference in the quality of care that you will receive at any of our medical centers. What you will start to see is updates to signage, brochures, etc. We will continue to offer all of the services that our patients have come to love and expect at both IMC and CareMax medical centers. This includes all of your physician appointments, as well as additional services including transportation and social support.

Where are the medical centers located?

All IMC and CareMax medical centers will remain where they are. Patients
might notice a facility that is more convenient due to the joining of the two
companies and they are welcome to visit that location.

Are any jobs being lost as a result of this merger?

 No jobs will be lost as a result of this merger. Once the merger has been completed, our new company will be in an even stronger position to grow and expand, thus providing more access to the quality medical care and services it provides.

Will the leadership team remain the same?

 The leadership team may adapt to reflect the needs of the newly combined company, however, you can expect to see familiar faces from both IMC Health and CareMax Medical Group at our medical centers and at the corporate offices.